

**(Online) Course on Advising in civilian crisis management missions for personnel of
EUBAM Libya and staff of other relevant organizations**

Pisa-Italy/Tripoli-Tunis - Webex 16-19 October 2023

Draft Agenda

TIME	SUBJECT	LECTURER	GENERAL LEARNING OBJECTIVES
DAY 1, Monday 16 October 2023			
08.30-09.15 (Tunis) 09.30-10.15 (Tripoli)	<i>Opening</i>		<ul style="list-style-type: none"> - Course opening including course overview - Introduction of course participants/highlights of expectations - Administrative matters -
MODULE I - INTRODUCTION & CONTEXT SETTING			
09.15-10.30 (Tunis) 10.15-11.30 (Tripoli)	Clarifying the context, concepts and definitions	Annalisa Creta	<ul style="list-style-type: none"> - Define capacity building in the context of peace operations and understand its basic principles - Define mentoring, monitoring, advising, training, coaching, partnering for capacity building as understood by different stakeholders (UN, EU, others) - Discuss the capacity building approach of the European Union in third countries through CSDP missions.
10.30-10.45 (Tunis) 11.30-11.45 (Tripoli)	<i>Coffee break</i>		
MODULE II – PRINCIPLES AND PROCESSES OF CAPACITY BUILDING THROUGH ADVISING			
10.45-12.30 (Tunis) 11.45-13.30 (Tripoli)	General Aspects of Mentoring and advising	Jurgen Illig	<ul style="list-style-type: none"> - Reflect on the role of the advisor, the local counterpart and the context in an advising process of a civilian CSDP mission - Explain the differences between being a practitioner (doer) at home and being an advisor (agent of change) in the field - Discuss the core elements of the EU MMA Guidelines

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DAY 2, Tuesday 17 October 2023			
08.30-08.40 (Tunis)	Recap.	Annalisa Creta	
09.30-09.40			
08.40-10.00 (Tunis) 9.40-11.00 (Tripoli)	Phases of advising	Jurgen Illig	<ul style="list-style-type: none"> - Understand the different phases in the advising cycle, from building a relationship, to identifying needs, creating and implementing a workplan to review and update - Discuss the potential challenges that might be faced in each phase, as well as strategies to prepare for these challenges - Reflect on methods to build and maintain trust and ways through which the mission can structurally support the advising process
10.00-10.15 (Tunis) 11.00-11.15 (Tripoli)	<i>Coffee break</i>		
10.15-12.30 (Tunis) 11.15-13.30 (Tripoli)	Identify, define and assess existing capacity And co-design interventions for capacity building	Jurgen Illig	<ul style="list-style-type: none"> - Share and discuss experiences in assessing existing capacity and identifying required capacity and levels of absorption - Explain principles, tools and joint planning - Understand the guiding principles of effective advising (local ownership, sustainability, do not harm, respect/honesty/humility/empathy...)...

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DAY 3, Wednesday 18 October 2023			
08.30-08.40 (Tunis)	Recap.	Annalisa Creta	
09.30-09.40 (Tripoli)			
08.40-10.15 (Tunis)	Coping with resistance & identifying viable approaches to capacity building	Jurgen Illig	<ul style="list-style-type: none"> - Explain what causes resistance in terms of behaviour/motivational drivers - Identify behavioural strategies to overcome resistance and know how to apply them - Get familiar with how to becoming a resource/source of expertise to the counterpart/s and other stakeholders
09.40-11.15 (Tripoli)			
10.15-10.30 (Tunis)	<i>Coffee break</i>		
11.15-11.30 (Tripoli)			
MODULE III – INTEGRATING ADVISING IN THE MISSION STRUCTURE			
10.30-12.30 (Tunis)	Handover & Reporting	Jurgen Illig	<ul style="list-style-type: none"> - Explain the importance of documentation (and its logical storage) for evaluation, demonstration of progress, identifying areas where extra support is needed and for handover - Describe how to develop an effective handover – essential information to be included. Outline main dilemmas in advising
11.30-13.30 (Tripoli)			

TIME	SUBJECT	LECTURER	GENERAL LEARNING OBJECTIVES
DAY 4, Thursday 19 October 2023			
MODULE III – INTEGRATING ADVISING IN THE MISSION STRUCTURE			
08.30-08.40 (Tunis) 09.30-09.40 (Tripoli)	Recap.	Annalisa Creta	
08.40-10.15 (Tunis) 09.40-11.15 (Tripoli)	Communication in a cross-cultural context toolbox	Renato Raggi	<ul style="list-style-type: none"> - Identify communication strategies that can be applied during the advisory process (active listening, giving/receiving feedback, nonverbal communication) - Reflect on communication habits and practice of 're-sending' messages - Have an understanding on Communication techniques in an inter-cultural environment (e.g. Libya) - Reflect on communicating through interpreters, challenges in interpretation, the role of language assistants (security) issues at stake in working with interpreters
11.15-11.30 12.15-12.30	<i>Coffee break</i>		
11.30-12.15 (Tunis) 10.30-11.15 (Tripoli)	Dilemmas & challenges in Advising in civilian crisis management mission	Annalisa Creta	<ul style="list-style-type: none"> - Have First-hand exchange on the challenges and successes of advising in the context of the capacity building mission in Libya - Identify lessons learned and issues to focus on when advising a local counterpart - Describe good practices in featuring strategies for building trust with the local counterpart - Outline main dilemmas in advising
WRAP UP, EVALUATION AND CLOSING SESSION			

TIME	SUBJECT	LECTURER	GENERAL LEARNING OBJECTIVES
11.15-12.00 (Tunis)	Wrap-up session & Participants' evaluation	Training team	
12.15-13.00 (Tripoli)	Closing and certificates award		